



Interstate Technology and Regulatory Council (ITRC) Privacy Policy

Introduction

Your privacy is important to us. To better protect your privacy, we provide this notice explaining our online information practices.

This website, www.itrcweb.org, (the “ITRC Website”) is owned and operated by the Interstate Technology & Regulatory Council (“ITRC” and the terms “ITRC,” “we” and “our” as used herein refer to such organization). ITRC is a state-led coalition working to reduce barriers to the use of innovative air, water, waste, and remediation environmental technologies and processes.

Please note that use of the ITRC Website is primarily a public activity and much of the information you post to the ITRC Website may become publicly viewable. Therefore, you should not submit information that you consider confidential. In general, other than payment information (credit card information), you should consider information you provide to be non-confidential and available for viewing by others.

The Information We Collect and How We Use It

Individuals who have an interest in participating in ITRC's work process, are qualified to contribute to the organization, meet other ITRC membership requirements, may establish a membership profile with ITRC and become ITRC Members. ITRC Members are typically state and federal environmental regulators, federal agency representatives, industry representatives, public/tribal stakeholders, and academics. More information on ITRC membership is available on the ITRC Website.

ITRC Members may set up a Membership profile and provide other information concerning themselves and their organizations, which is visible to other ITRC Members, ITRC staff/contractors, and the ITRC Board of Advisors. ITRC and other ITRC Members and staff/contractors may use this information to contact ITRC Members, to assist in carrying out ITRC responsibilities, and for other legal purposes. Your ITRC Member profile password and other usage information will only be accessible by certain ITRC staff (e.g. ITRC Website management staff).

Persons registering as ITRC Members are representing and agreeing: (i) that all information they submit in connection with such registration is accurate and complete, (ii) that they agree to comply with guidelines for ITRC membership that the ITRC may establish from time to time,

(iii) that they will not publish the information found within sections of the ITRC Website provided for ITRC Members only without permission and unless they have the right to such publishing, and (iv) that they will not spam or harass other ITRC Members or otherwise use ITRC Member contact information for illegal or abusive purposes. All ITRC Members must review and agree to the ITRC Code of Conduct annually upon membership registration.

Please note that information you enter for your ITRC Member profile or in any other forum for submission to the ITRC Website can potentially be accessed and viewed publicly and therefore you should not post information that you consider confidential or that you do not want distributed publicly. Although in some areas of the ITRC Website you will have the ability to edit or delete information, please note that even this information may have been cached on servers, cut and pasted, or otherwise incorporated into other posts or for other uses. Once information is posted on the ITRC Website, you should consider that it may be publicly available perpetually and in different locations or media than your original submission.

Any information gathered by us is used to customize the experience for you as the user and is not shared or sold to any third parties, except as expressly provided for in this Privacy Policy, our Terms of Service, and applicable rules and guidelines for ITRC Members. ITRC may provide customized and/or targeted announcements and advertisements to you based upon your data (including usage statistics and characteristics), in which case we may allow third party applications to access such data for the purpose of customizing messages or communicating with you. For example, ITRC provides information by email on the ITRC Training Program to ITRC members and others who have participated in ITRC training courses in the past.

Where applicable, we may share information with the United States Environmental Protection Agency (U.S. EPA) or other organizations or individuals, with whom we are working in connection with facilitating training classes or other programs/events/projects.

We may also collect IP addresses and cookies for the primary purpose of assisting with ease of use of the ITRC Website by you. However, except as legally required, we will not sell or provide your email address, IP address, cookies, address or phone number to third parties for advertising.

ITRC uses electronic payment processing to collect payments for ITRC activities. We process payments by submission of financial information (e.g. credit card numbers) a number of ways, including via the ITRC Website, third-party software (e.g. Wild Apricot), telephone, and/or email. We use third-party software and systems to assist in some functions of the payment processing. ITRC Website contractors and other third-party software firms have access to some of the payment information to enable them to complete the processing, but they are not provided access to full account or credit card numbers. Only ITRC accounting staff has access to full payment information, including bank account or credit card numbers, and other identifying information. ITRC accounting staff uses reasonable and industry-standard means to safeguard electronic payment information. However, when transmitting information, please be aware that internet, phone, and email transmissions may be insecure and subject to breach.

Our Commitment to Data Security

To prevent unauthorized access and maintain data accuracy, we use industry standard methods to safeguard and secure the information we collect online, although you recognize that data transmitted online or stored in a facility to which online access is provided cannot be made to be 100% secure. We believe in protecting your information, just as we would want our information protected.

In the event that personal non-public information is compromised as a result of a breach of security, we will promptly notify those persons whose personal information has been compromised, as may be required by applicable law.

Notifications

It is our policy to provide notifications, whether such notifications are required by law or are for marketing or other business related purposes, to our users via email notice, written or hard copy notice, or through conspicuous posting of such notice on the ITRC Website, as determined by us in our sole discretion. Notwithstanding the foregoing, we reserve the right to determine the form and means of providing notifications to our users.

Child Protection

We do not offer services to, or target, persons under the age of 13. In compliance with the Children's Online Privacy Protection Act, we will purge any information we receive from people we believe to be children under 13 from our database and cancel the corresponding accounts.

How You Can Access or Correct Your Member Information

ITRC Members can access their Membership profile and other personally identifiable information and edit or maintain it by logging in to the ITRC Website using your user name and password. You may not be able to edit or delete past entries and information collected regarding past updates.

To protect your privacy and security, we may also take reasonable steps to verify your identity before granting access or making corrections. The main form of identity management is your email address and other contact information. Please always use a valid and up-to-date email address and make sure your contact information is up-to-date.

How to Contact Us

Should you have other questions or concerns about these privacy policies, please email us at itrc@itrcweb.org or contact the ITRC Director at (202) 266-4933.